

House Legislative Oversight Committee
Request for Information about Committee Recommendations, 2019

Agency Responding	Juvenile Justice, Department of (DJJ)
Submission Date	11/1/2019

Recommendation Number	Recommendations to Agency and Implementation Notes on File with Legislative Oversight Committee as of August 2019	Agency Responses					
		Status of Implementation	Actual or Anticipated Date of 100% Completion	Estimated Net Financial Savings, Realized or Anticipated, in the 5 Years Following Implementation*	Non-Financial Benefits Realized or Anticipated from Implementing Recommendation	Non-Financial Drawbacks Realized or Anticipated from Implementing Recommendation	Additional Comments (optional)
Report Rec #02	<p>AGENCY: Provide a list of the tools case managers need to avoid duplication in performing their job duties along with the associated costs and a potential time frame to provide these tools. □</p> <p>IMPLEMENTATION: The agency indicated it is in the process of implementing this recommendation in its 2018 Request for Information. The agency states it began the process of equipping community case managers with tablets and smart phones in September 2016. In terms of benefits, the agency states these upgraded devices allow community case managers to perform their duties more efficiently. Access to telephonic communication, email and the Juvenile Justice Management System, while in the field, eliminates the need to return to the office to enter data, make calls or access emails. According to the agency, it has equipped community case managers with updated devices in an effort to increase efficiency. A total of 301 tablets were ordered at a cost of \$189,631.57. □</p>	In Progress	30-Nov-19	No changes in finances	In compliance with a LAC recommendation, DJJ purchased HPX360 small computers and cell phones with hot spots for community case managers. The cell phone device supported the HP X360s and provided an additional level of security for county case managers. However, after 2.5 years of use, it was determined that the HPX360 devices did not meet the needs of the county case managers and that a more robust solution was required. To address this issue, the agency began transitioning from the desktop in the office, laptop, HPX360, cell phone and a hotspot configuration to one that supports a mobile work space. DJJ is equipping case managers with laptops and continuing the use of cell phones and hot spots. WiFi is being added to all county offices. This will allow laptops to automatically connect to the DJJ network, eliminating the need to cable county offices and to "plug in" the computer to the port to get updates. Additionally, the laptops provide the power and storage that the HPX360 did not and may be used more effectively in the office, courtroom, or other location providing additional flexibility to the case manager. This new configuration better aligns with the county case manager's workday.	No negatives	The laptops that are being provided to the case managers are replacement equipment for end of lease desktops and laptops. This replacement effort is expected to be complete by November 30, 2019. The total cost of replacing end of lease computer equipment for Community Services is \$276,000. Funding for this equipment was included in the FY2020 budget.
Report Rec #03**	10/30/19	Complete	10/30/2019	To be determined	In compliance with this recommendation, DJJ formally requested that the Public Employee Benefit Authority conduct an eligibility review of the job class titles within the agency.	Because DJJ operates under a single mission which, in part is to protect the public and reclaim juveniles, all permanent fulltime DJJ employees are placed in PORS. Due to the nature of the job, all staff are subject to encounters with juveniles, and may be called upon to assist in the supervision, transportation or recapture of a youth if necessary. Therefore, the following statement is included in the position descriptions of all permanent fulltime DJJ employees. <u>"This position performs duties relating to the custody, control, transportation or recapture of juvenile within the jurisdiction of the Department of Juvenile Justice, and the employee may have direct contact or indirect contact with juveniles within the jurisdiction of the Department of Juvenile Justice. Training applicable to these duties will be provided."</u>	

Notes:
* If implementation of a recommendation will result in a net cost to the agency, please include that as a negative number in column E.
**This recommendation was inadvertently omitted from the 2018 Request for Information.